#### Barazan, Tania

To:

From: Rancourt, Heather

**Sent:** March 14, 2017 12:20 PM

Aldaba, Jessica: DFAIT / MAECI; Aleem, Muhammad Rzwan: DFAIT / MAECI; Austin, Julie-Anne: DFAIT / MAECI; Bell, Craiq [DFAIT]; Bergeron, Claude: DFAIT / MAECI; Bissett, Jim; Boisvert, Nathalie: DFAIT / MAECI; Bond, Mark: DFAIT / MAECI; Brown, Dale: DFAIT / MAECI; Caiger, Neill: DFAIT / MAECI; CBSA-ASFC INS-SRI Mobile2; Chevalier, Shauna: DFAIT / MAECI; Chiquette, Benoît; Chirica, Valentin-Codrin; Chow, Albert; Cullis, Chantelle: DFAIT / MAECI; Devries, Stephen; Dixon, Justine; Dunbar, Ian: DFAIT / MAECI; Elkader, Suzanne; Etchri, Anassi; Fancy, Leslie; Fortier, Steve; Fummerton, Nancy: DFAIT / MAECI; Gagnon, Eric: DFAIT / MAECI; Gantner, Gordon: DFAIT / MAECI; Gervais, Shawne; Girard, Philippe [INTERNATIONAL]; Glynn, Mary Teresa: DFAIT / MAECI; Green, Dave: DFAIT / MAECI; Hansen, Jeff: DFAIT / MAECI; Hosson, Rachelle; INS / SRI (CBSA/ASFC); Irvine, Barry: DFAIT / MAECI; Joseph, Isabelle: DFAIT / MAECI; Levasseur, Caroline; MacDonald, Laura - CBSA; Marsh, Martina: DFAIT / MAECI; McCormick, Randy: DFAIT / MAECI; McMahon, Karen: DFAIT / MAECI; Mohr, Garry; Murray, Don: DFAIT / MAECI; Nause, Arthur; Paquet, Pierre; Paquette, Sylvie: DFAIT / MAECI; Perrier, Daniel; Prémont, Jean-Christian: DFAIT / MAECI; Randall, Michelle; Rzepka, Robert: DFAIT / MAECI; Salituri, Jason: DFAIT / MAECI; Sangalli, Sebastian: DFAIT / MAECI; Saunders, Kimberly; Terreberry, Connie: DFAIT / MAECI; Towaii, Marc: DFAIT / MAECI; Tsang, Yvette: DFAIT / MAECI; Umar-Khitab, Naaman [DFAIT]; Veillette, Lise-Anne: DFAIT / MAECI; Watson, Greg: DFAIT / MAECI; Williamson, Mia: DFAIT / MAECI; Willows, Angela;

'Danick.Marier@international.gc.ca'; St.Louis, Matt; White, Dareck: DFAIT / MAECI; Chiquette, Benoit [DFAIT]; St-Denis, Claude: DFAIT -MAECI; Brin, Jean-Guy [DFAIT];

Nicholls, Erin; Nault, Ron [DFAIT]; Caiger, Neill

Macchione, Francesca; Williamson, Mia; Tsang, Yvette; Towaij, Marc; Chevalier, Shauna; Justin, Jayson; Aggett, Karen - HQ; Rancourt, Heather; Hawkins, David; Toulouse, Tom; Nicholls, Erin

RE: CBSA NTC Intelligence and the International Region

Subject:

Cc:





NTC - IR FR\_NTC - IR
Collaboration Pr... Collaboration Pr...

Good Afternoon,

Please find attached the bilingual version of the presentation for your reference.

Please contact Francesca Macchione if you have any questions.

If anyone was missed on this email list, please let us know.

Thank you.

**Heather Rancourt** 

A/Manager – Targeting Intelligence, Operations Branch
National Targeting Centre / Canada Border Services Agency / Government of Canada

/TTY: 1-866-335-3237

Heather.Rancourt@cbsa-asfc.gc.ca / Tel: 613-941-8614 / Cel:

Gestionnaire p.i. Unité du renseignement à l'appui du ciblage - Direction générales des opérations Centre national de ciblage / Agence des services frontaliers du Canada / Gouvernement du Canada Heather.Rancourt@cbsa-asfc.gc.ca / Tél : 613-941-8614 / Tél. cell.: / TTY : 1-866-335-3237

-----Original Appointment----- **From:** Macchione, Francesca **Sent:** March 9, 2017 2:36 PM

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Subject: CBSA NTC Intelligence and the International Region

When: March 15, 2017 08:00 AM-09:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: WEBEX

Hello,

In support of the excellent relationship between the National Targeting Centre (NTC) and the International Region (IR), the Targeting Intelligence (TI) is pleased to invite you to attend a WEBEX session to be held on Wednesday March 15, 2017 at 08:00 EST.

Please find below the presentation that will be delivered.

In addition, please find below the WEBEX call in information.

Thank you,

<< File: NTC - IR Collaboration Presentation CC (002).pptx >>

Francesca Macchione
Senior Advisor
Operations Branch
Canada Border Services Agency / Government of Canada
FrancescaN.Macchione@cbsa-asfc.gc.ca/ Tel: 613-957-9563/TTY:1-866-335-3237

Francesca Macchione

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FrancescaN.Macchione@cbsa-asfc.gc.ca / Tél: 613-957-9563/ ATS:1-866-335-3237

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Topic: NTC Intelligence and IR Date: Wednesday, March 15, 2017 Time: 8:00 am, Eastern Daylight Time (To Meeting Number: Meeting Password:	ronto, GMT-04:00)
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You can contact me at: <a href="mailto:tom.toulouse@cbsa-asfc.gc.ca">tom.toulouse@cbsa-asfc.gc.ca</a>

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Sujet: NTC Intelligence and IR Date: Wednesday, March 15, 2017

Heure: 8:00 am, Eastern Daylight Time (Toronto, GMT-04:00)

Numéro de la réunion : Mot de passe de la réunion :

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## National Targeting Centre Targeting Intelligence and International Region

March 2017



**Protected B** 

**PROTECTION • SERVICE • INTEGRITY** 





# Canada Border

PROTECTED B

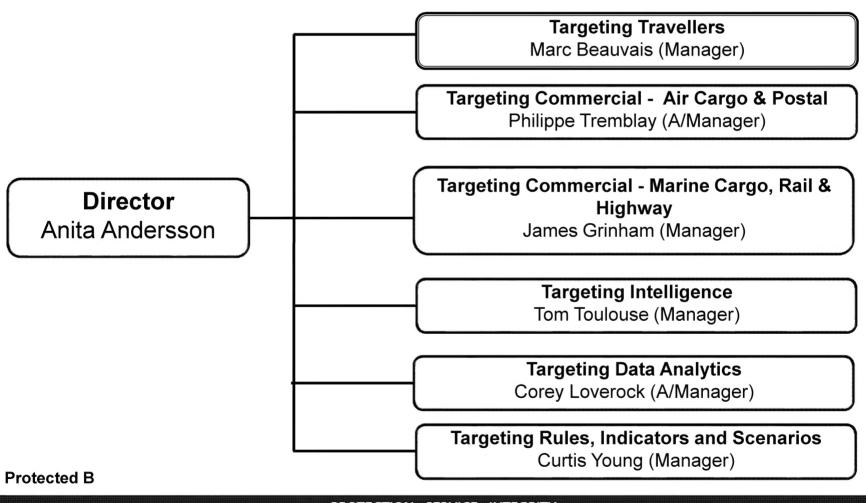
- Provide an overview of Targeting Intelligence roles and responsibilities;
- Identify case studies and examples for cooperation between the International Region, and the National Targeting Centre.

2

**PP1** Porrior, Paul, 2015-06-01



## **National Targeting Centre Structure**



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## **National Targeting Centre Overview**

- All targeting activities are conducted from the NTC on a 24/7 basis for people, goods and conveyances.
- The NTC is centralized: Risk assessing all inbound commercial (air and marine) and air passengers to Canada.
- Utilization of CBSA intelligence, enforcement and partner information to conduct integrated risk assessment and identification of high risk people and goods through integrated and comprehensive technology.
- Facilitate the expeditious flow of information and intelligence.















## NTC-Targeting Intelligence Overview

- Produce and disseminate actionable intelligence
  - Bulletins

- Scenarios
- Trends analysis

Alerts

- Projects
- Shift briefings
- Commercial risk assessment targets
- Information gathering and trend analysis
  - Identification of suspected high risk people or shipments
  - Review of post-seizure/enforcement action
- Conduit for information and intelligence sharing
  - Nationally and internationally
- Support development of intelligence based risk rule indicators
  - National Security, Immigration, Contraband and Commercial concerns



# Targeting Intelligence and International Region Working Together

# Transforming the known risks into indicators to identify currently unknown risks

The CBSA National Targeting Centre-Targeting Intelligence (NTC-TI) and the International Region (IR) working collaboratively to ensure the CBSA has the situational awareness to properly manage the CBSA mandate.

## How

Timely information sharing between the NTC-TI and the International Liaison Officer (LO) network will allow a comprehensive risk management approach at the earliest point in the travel-trade continuum.



## Post Enforcement Action Analysis

- To optimize intelligence process flows pre-border, at the border and post-border, after every significant enforcement action, the NTC is poised to enact the Integrated Post Seizure Analysis crosswalk exercise.
- This crosswalk exercise supports many of the 2016-2017 Operational Priorities including:
  - Increase pre-arrival threat identification capabilities and strengthen our ability to support targeting and operational decisions through quality of information and modernization;
  - Advance resourcing analysis and the collection of supporting data to ensure optimal resource levels for frontline activities;
  - Improve examination results recording by closing the loop to improve our ability to identify and examine higher risk people and goods.
- To increase interdictions and targeting, field operations, intelligence, international and investigation threat identification capabilities.

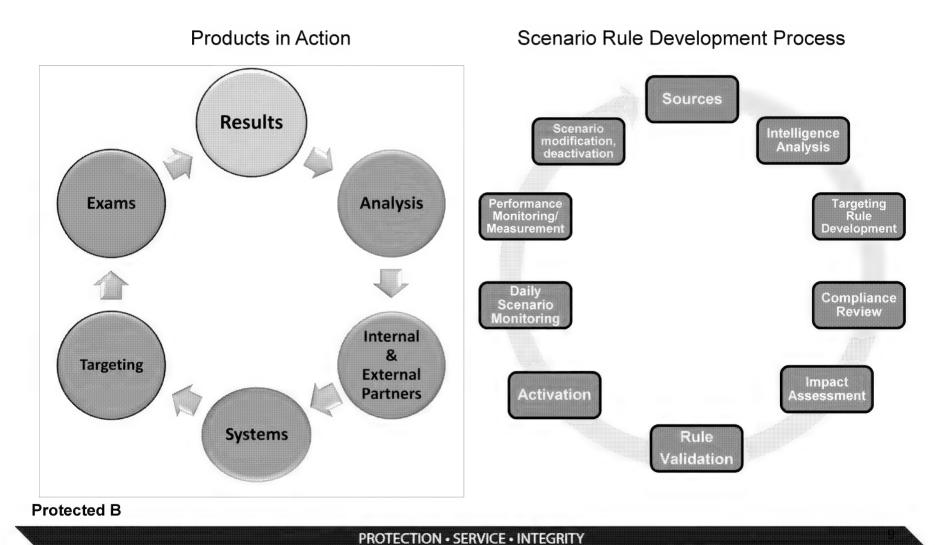


# Post Enforcement Action Analysis – Roles and Responsibilities of the NTC

- Provide tactical assistance Targeting Officers and to Regional Enforcement and Intelligence Division.
- Conduct detailed analysis for the shipment/traveller including historical analysis of principals/associates.
- Conduct cross-modal air passenger assessment.
- Refer/Investigate intelligence leads to Regional EIOD.
- Creation, modification and deactivation of risk rule indicators
- Identify to International Targeting Centre for situational awareness and feedback.



## NTC-TI Actionable Intelligence | Participating in Results





## Collaboration – NTC Opportunities to Assist IR

- Assist in identifying potential handlers and facilitators;
- Issue targets and examination referrals based on intelligence information provided by the LO and provide feedback on results;
- Participate in joint projects;
- Historical analysis on businesses and travellers;
- Provide business entity information to the LO requesting on behalf of a foreign country within privacy parameters;
- Provide information to the LO in respect to data analytics and commercial trends identified between the two countries:
- Provide timely briefs to targeting regarding information that has been received from the LO Network;
- Assist in identifying associates to persons of interest, details of travellers, forecasted or anticipated trends or risks;
- NTC is in a very unique position as we receive API/ PNR information not available to the LO, which can be shared in certain situations to assist with their investigation;
- Analysis using data analytics for investigations or development of intelligence;
- Share recent targeting intelligence, coordination with regional intelligence partners as it applies to the LO's regions.



## Engagement Plan: NTC needs from IR

- Intelligence Alerts, Bulletins, Risk Assessments;
- Actionable national security, immigration, contraband, commercial related intelligence from host country/law enforcement:
  - Name
  - Address
  - Telephone number
  - Web site

- · Credit card numbers
- Irregular Routing
- Ticketing Indicators
- Passenger Name Record details
- Any time a Canadian citizen or a foreign national with a nexus to Canada is arrested in the host country, advise of all details in relation to the arrest;
- Post seizure analysis;
- Enforcement Actions, Occurrences, Events with Canada and/or North American Nexus;
- In country enforcement trends;
- In country websites that would assist risk assessment process (Example: PODER Chile associated with South American Theft Groups).



# **Questions?**

# National Targeting Centre-Targeting Intelligence Manager:

Tom Toulouse | (613) 957-9297 | (613) 286-4279 | Tom.Toulouse@cbsa-asfc.gc.ca

### **Senior Advisors and Generic Email Addresses**

Program Area	Sr. Advisor	Generic Email Address
Commercial	Christine Bartram	M3330200AGG@cbsa-asfc.gc.ca
National Security	Francesca Macchione	M3330200AHG@cbsa-asfc.gc.ca
Immigration	Heather Rancourt	
Contraband	Hans Chou	

NTC-TI intelligence products are available via the CBSA NTC-TI Wiki

#### Barazan, Tania

Subject: CBSA NTC Intelligence and the International Region

**Location:** WEBEX

**Start:** Wed 2017-03-15 08:00 AM **End:** Wed 2017-03-15 09:00 AM

**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

Organizer: Macchione, Francesca

Required Attendees: Aldaba, Jessica: DFAIT / MAECI; Aleem, Muhammad Rzwan: DFAIT / MAECI; Austin,

Julie-Anne: DFAIT / MAECI; Bell, Craig [DFAIT]; Bergeron, Claude: DFAIT / MAECI; Bissett, Jim; Boisvert, Nathalie: DFAIT / MAECI; Bond, Mark: DFAIT / MAECI; Brown, Dale: DFAIT / MAECI; Caiger, Neill: DFAIT / MAECI; CBSA-ASFC\_INS-SRI\_Mobile2; Chevalier, Shauna:

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Topic: NTC Intelligence and IR Date: Wednesday, March 15, 2017

Time: 8:00 am, Eastern Daylight Time (Toronto, GMT-04:00)

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From: Joukova, Nadya

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Caparelli, Vince; CBSA/ASFC, Nat. Intelligence & Interdiction; CBSA/ASFC, Nat. Intelligence Documents; CBSA/ASFC, Nat. Intelligence, Strategic Assessments; CBSA/ASFC, NAT-INTEL-SSI-SSR; CBSA-ASFC, Current Intelligence-Reseignement

Actuel; INS / SRI (CBSA/ASFC); CBSA-ASFC\_International\_Networks-

Réseaux\_Internationaux; Chong, Michael; Chou, Hans: DFAIT / MAECI; Coulson, Julia; Dar, Darren; Doan, Wilson; Doucet, Amie; Duarte-Nesrallah, Nancy; El-Hage, Giscard; Fehr, Rick; Gosen, Gudrun; Hurst, Paul; Iozzo, Daniel; Jesso, Jerry; Klenavic, Michael: DFAIT / MAECI; Krause, Antra; Luthra, Puneet; Macintosh, Christian; MacLean, Angus; Morrier, Eve; O'Quinn, Shana; CBSA-ASFC\_GTAR\_POD-Dist\_Daily\_Reports\_SDG; CBSA-

ASFC\_GTAR\_POD-Dist\_DART\_CASE\_REPORTING; CBSA-ASFC\_GTAR\_POD-Dist\_DART\_NIGHTLY; Petit, Natacha; Sanderson, Jana; Schurman, Marc; CBSA-ASFC\_GTAR\_POD-Dist\_T1\_Crew1; CBSA-ASFC\_GTAR\_POD-Dist\_T1\_Crew2; CBSA-ASFC\_GTAR\_POD-Dist\_T1\_Crew4; CBSA-ASFC\_GTAR\_POD-Dist\_T3\_Crew1; CBSA-ASFC\_GTAR\_POD-Dist\_T3\_Crew2; CBSA-ASFC\_GTAR\_POD-Dist\_T3\_Crew2; CBSA-ASFC\_GTAR\_POD-Dist\_T3\_Crew4; CBSA-ASFC\_GTAR\_

ASFC\_GTAR\_CommOps\_LVS/MOI\_Superintendents; Tang, Albert; CBSA-ASFC\_Transporter\_Obligations-Obligations\_des\_transporteurs; Weschka, Kim;

Costantini-Keeshig, E; 'Dholm@pptc.gc.ca'; Cronin, Tom; Levert, Marie-France; Clairoux, Lara; CBSA-ASFC\_NTC-CNC\_Intelligence Section; Titcombe, Nick; Mochizuki, Archie:

DFAIT / MAECI; 'Maxime.Brodeur@international.gc.ca';

'Kyriakos.Pnevmonidis@international.gc.ca'; 'Ron.Nault@international.gc.ca';

'Markella.Mavrakis@international.gc.ca'; 'Emilie.Doyon@international.gc.ca'; Tu, Michael;

White, Dareck: DFAIT / MAECI; 'Valentin.Chirica@international.gc.ca';

'Danick.Marier@international.gc.ca'; 'Renee.Wyslouzil@international.gc.ca';

'JULIE.DUCHESNEAU@international.gc.ca'; 'Naaman.Umar-Khitab@international.gc.ca';

'Marie.Gokey@international.gc.ca'; 'Kerri.Greenhough@international.gc.ca';

'Shawne.Gervais@international.gc.ca'; Shi, Linda: DFAIT / MAECI; Smith, Fabian; CBSA-ASFC\_GTAR\_POD-Dist\_Superintendents; Patel, Nina; Langevin, Guy: DFAIT / MAECI;

Phillips, Kevin; Kull, Andrew; Gould, Justin; CBSA-ASFC GTAR POD-

Dist\_Enforcement\_ALL; Houde, Christine; Saade, Nadine; Klauss, Patrick; Kinsella, Christopher; Gómez, Carolina: DFAIT / MAECI; 'Júlio Ribas'; Dutot, Carolyn; CBSA-ASFC GTAR POD-Dist T1 Crew3; CBSA-ASFC GTAR POD-Dist T3 Crew1; Ibrahim,

Samiah

Subject:Pearson Trend Report February 2017Attachments:Pearson Trend February 2017.pdf

Good day,

Please find attached the February edition of the Toronto Pearson Trend Report.

#### Nadya Joukova

Border Services Officer / Passenger Operations District / Enforcement Division / Toronto Pearson International Airport Canada Border Services Agency / Government of Canada

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Agent Des Services Frontaliers / District d'Operations Passagers / Division D'Execution De La Loi / Aeroport International Toronto Pearson

Agence Des Services Frontaliers du Canada / Gouvernement du Canada

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## Toronto Pearson Trend Report February 2017



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**PROTECTION • SERVICE • INTEGRITY** 





# TORONTO PEARSON INTERNATIONAL AIRPORT INTERCEPTIONS FOR THE MONTH OF FEBRUARY 2017

During the month of February there were approximately **one hundred and eighty five** arrivals at Toronto Pearson International Airport in which a refugee claim was made or the individual travelled on a fraudulent document. Of those arrivals, **thirty six** persons were improperly documented.

Passport Abuse (by method of deception)

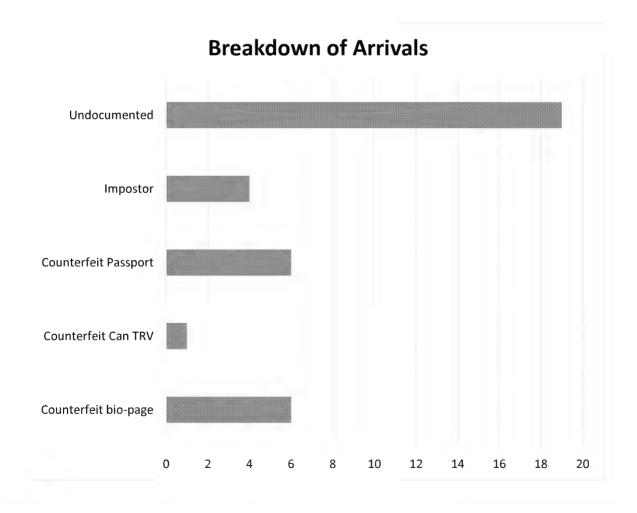
Impostors – Genuine document just a "look-a-like".

Counterfeit – Either complete counterfeit passports or counterfeit bio-data pages.

Improperly Obtained – Genuine passport but obtained by fraud.

Photo substitution – Change of photo, conventional or digital photo.

Altered – False details have been added/removed to a genuine document.



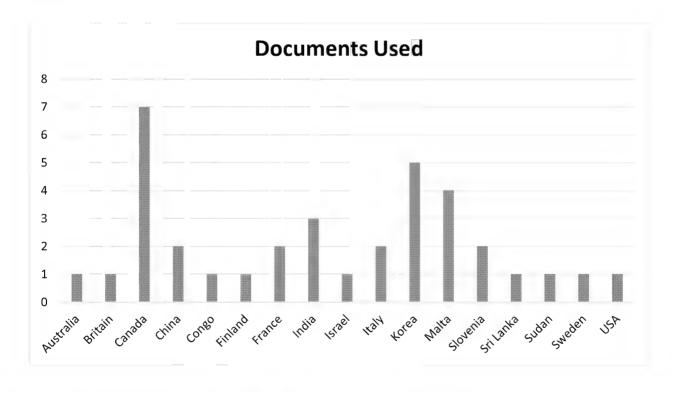


### **TOP SOURCE COUNTRIES**

Properly Documented				Improperly Documented			
1.	#	Slovakia	32	1.		Afghanistan	6
2.		Hungary	25	2.	d)a	Iran	5
3.		Mexico	21	3.		Albania	4
4.		Nigeria	15	4.	* *	Syria	4
5.	C*	Turkey	13	5.	<b>⊚</b>	India	3

## **TOP DOCUMENTS**

- 1. Canada 7
- 2. Korea 5
- 3. Malta 4

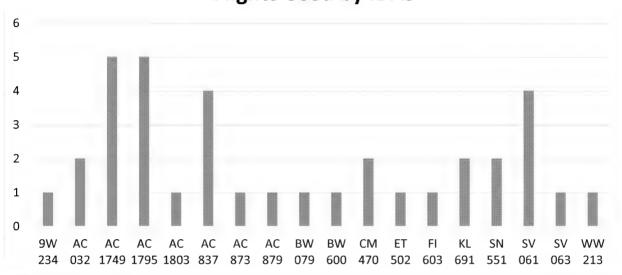




### TOP CARRIERS

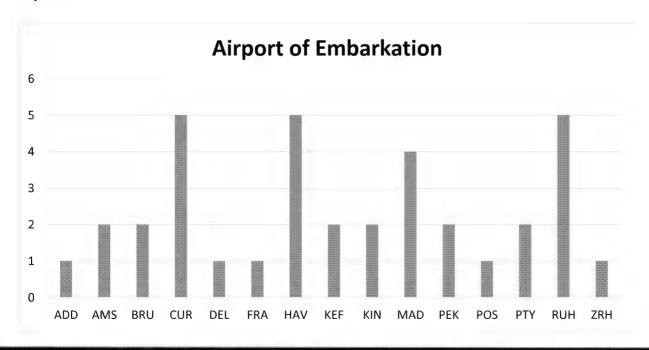
- 1. Air Canada 19
- 2. Saudi Airlines 5
- 3. Caribbean Airlines 2

## Flights Used by IDAs



### BY CITY OF ORIGIN

- 1. Curacao 5
- 2. Havana 5
- 3. Riyadh 5





#### Questions or comments about the content of this report can be referred to:

Nadya Joukova or the Immigration and Customs Enforcement Team Canada Border Services Agency
Toronto Pearson International Airport
Nadya.Joukova@cbsa-asfc.gc.ca or
CBSA-ASFC GTAR POD-Dist Management Enforcement@cra-arc.gc.ca
Telephone: (905) 676-7410 or (905) 612-5784

**PROTECTION • SERVICE • INTEGRITY** 

#### Barazan, Tania

From: Dale.Brown@international.gc.ca
Sent: March 8, 2017 09:26 AM

**To:** INS / SRI (CBSA/ASFC); CBSA-ASFC\_ITOC.COTR; CBSA-ASFC\_Intell\_NTC-Rens\_CNC;

CBSA-ASFC\_GTAR\_EIOD\_ITECC; PAC-CBSA, EID ISU

**Cc:** Program-Integrity@cic.gc.ca; CBSA-ASFC\_International\_Networks-

Réseaux\_Internationaux; Bell, Craig [DFAIT]; 'Danick.Marier@international.gc.ca'; 'Pnevmonidis.Kyriakos@international.gc.ca'; Umar-Khitab, Naaman [DFAIT];

'Mavrakis.Markella@international.gc.ca'; 'benoit.chiquette@international.gc.ca'; Brin, Jean-Guy [DFAIT]; JULIE.DUCHESNEAU@international.gc.ca; Gokey, Marie [DFAIT]; Wyslouzil, Renee [DFAIT]; Nault, Ron [DFAIT]; Gervais, Shawne [DFAIT]; Fortier, Steve

[DFAIT]; Chirica, Valentin [DFAIT]; Claeys, Patricia: DFAIT / MAECI

**Subject:** CBSA SHNGI intercept report I - Attempt to travel to YYZ on stolen FR

passport and eTA

**Attachments:** ALERT Stolen French Passport Official Use 1.pdf

\*\* Contains third party information. Distribution outside CBSA / IRCC is not permitted \*\*

Please see attached alert from French colleagues. Notes on Canadian nexus below.

Key points:

Reference: SSI to follow / CBSA SHNGI file

#### Dale Brown

邹俊德

Consul and CBSA Liaison Officer | Consul et Agent de liaison de l'ASFC

(East & south China | Est et sud de la Chine)

Canada Border Services Agency | Agence des services frontaliers du Canada

Consulate General of Canada in Shanghai | Consulat général du Canada à Shanghai

8th Floor, ECO City Building, 1788 Nanjing Xi Lu – Jingan District, Shanghai, China, 200040

Telephone | Téléphone (86-21) 3279-2842 Facsimile | Télécopieur (86-21) 3279-2892

dale.brown@international.gc.ca

www.shanghai.gc.ca



Government of Canada Gouvernement du Canada Canada

#### Barazan, Tania

From: Trahan, Claudine

**Sent:** February 8, 2017 04:05 PM

**To:** Chiquette, Benoît

Subject: TR: Immigration information sharing between Canada and European partners /

Échange de renseignements en matière d'immigration entre le Canada et ses

partenaires européens

**Attachments:** Info Sharing Rationale\_ENG\_V2.0\_16DEC2016.docx; Info Sharing Rationale\_FR\_V2.0\_

16DEC2016.docx

De: Quinn, Robyn De la part de Vinette, Denis R.

Envoyé: February 3, 2017 4:19 PM

À: LeFrank, Andrew; Porrior, Paul; Janes, Lisa; Coughlin, Tim; Lutfallah, Jennifer; Slowey, Charles; Aubertin-Giguère, Sébastien; Mundie, Robert; Lechasseur, Gino; Christiansen, Calvin; Vragovic, Goran; Loo, Paul-B; MacVicar, Roslyn; Scoville, Kim; Comerford, Richard; Provost, Pierre; Boyd, Colin

**Cc :** Sidhu, Sonia; Rocheleau, Lisa; Petrin, Cindy; Mimikopoulos, Christina; Jack, Amanda; Mallais, Marianne; Doucette, Kaitlyn; Girouard, Sylvie; Trahan, Claudine; St-Hilaire, Mélissa; Robillard, Maude; Martin, Lisette; Elliott, Jennifer; Pétrin, Nancy; Mintz, Kendall; Arora, Doris; Crosbie, Dale; Collee, Mona; Vanrobaeys, Michelle; Rebenque, Bonibelle; Pejkovic, Tony; Melchers, Chantal; Tse, Jackie; Gareau, Andrée; Armstrong, Elyse; Valentine-Gupta, Marianne; Picur, Betty; Likins, Cindy; Staples, Laura; Maisonneuve-Mongeon, Karine; Kalynuik, Karlie; Bilsky, Desiree; Legault, Anne; Jean-Guy.Brin@international.gc.ca; Steve.Fortier@international.gc.ca

**Objet :** Immigration information sharing between Canada and European partners / Échange de renseignements en matière d'immigration entre le Canada et ses partenaires européens

Dear Colleagues,

In an effort to explore and further define the current challenges with respect to immigration information sharing with foreign partners, the International Region has prepared the attached document for your review. This paper is aimed at providing a strong rationale to establish formal immigration information sharing agreements or arrangements with the European Union or its Member States, and to enhance the collaboration with EUROPOL. These tools are considered essential enabling tools to fulfill the CBSA program legislation mandate.

I am seeking your contribution to enhance this document and obtain a high level of support for this initiative across the Agency. While such tools would be beneficial for the CBSA International Region, we think that they are also enhance CBSA domestic operations at POE and inland.

We would appreciate receiving your contributions by Monday February 20, 2017, at the attention of Robyn Quinn (Robyn.Quinn@cbsa-asfc.gc.ca). Should you or your staff wish to discuss the substance of the document before responding, they can contact Jean-Guy Brin (Jean-Guy.Brin@international.gc.ca) or Steve Fortier (Steve.Fortier@international.gc.ca).

We will keep you informed of the next steps. Thank you in advance for your cooperation.

\*\*

Chers collègues,

Afin d'explorer et de mieux comprendre la problématique de l'échange de renseignements en matière d'immigration avec nos partenaires étrangers, la Région Internationale a préparé la documentation ci-jointe pour votre lecture. Ce document a pour but de fournir une solide justification pour l'établissement d'ententes ou d'arrangements officiels visant l'échange de renseignements en matière d'immigration avec l'Union européenne (UE) ou ses États membres, et pour le renforcement de la collaboration avec Europol. Ce sont des outils habilitants essentiels à l'application de la législation frontalière de l'ASFC.

J'aimerais solliciter votre contribution afin de solidifier ce document et faire en sorte que cette initiative obtienne un haut degré de soutien partout à travers l'Agence. Bien que ces nouveaux outils seront bénéfiques à la Région Internationale, nous croyons qu'ils sont aussi nécessaires pour la conduite des opérations domestiques de l'ASFC, au point d'entrée ou au sein des services intérieurs.

Nous aimerions recevoir vos contributions d'ici le lundi 20 février 2017, à l'attention de Robyn Quinn (Robyn.Quinn@cbsa-asfc.gc.ca). Si vous ou vos employés désirent discuter du contenu du document avant de répondre, ils peuvent communiquer avec Jean-Guy Brin (Jean-Guy.Brin@international.gc.ca) ou Steve Fortier (Steve.Fortier@international.gc.ca).

Nous allons vous tenir informés des prochaines étapes. Merci à l'avance de votre collaboration.

Denis R. Vinette

Regional Director General, International Region, Operations Branch Canada Border Services Agency / Government of Canada <a href="Denis.Vinette@cbsa-asfc.gc.ca">Denis.Vinette@cbsa-asfc.gc.ca</a> Tel: 613-948-1846 / TTY: 866-335-3237

Directeur général régional, Région Internationale, Direction générale des opérations Agence des services frontaliers du Canada / Gouvernement du Canada Denis.Vinette@cbsa-asfc.gc.ca Tél: 613-948-1846 / ATS: 866-335-3237